

**STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086.**  
**(For candidates admitted during the academic year 2019-2020 and thereafter)**

**COURSE CODE: 19CM/PE/HR23**

**M.A. / M.Sc. DEGREE EXAMINATION- APRIL 2023**  
**SECOND SEMESTER**

**COURSE : ELECTIVE**  
**COURSE TITLE : HUMAN RESOURCE MANAGEMENT**  
**TIME : 3 HOURS** **MAX. MARKS: 100**

**SECTION - A**

**Answer any Six questions**

**(6 x 10 = 60)**

1. Define Human Resource Management. Explain its process in detail.
2. Differentiate recruitment and selection process.
3. Elucidate in detail the process of controlling.
4. Stress is not always negative. What are its causes?
5. Explain the types of organizational culture.
6. How do you understand the need for training in an organization?
7. Enumerate the resolution strategies in conflict management.
8. What are the global challenges in the controlling process?

**SECTION – B**

**Answer any Two Questions**

**(2 x 20 = 40)**

9. Elaborate the various types of performance appraisal methods. Sketch out a performance appraisal method for a digital media company.
10. Organizational change is inevitable. Explain the approaches to manage the change.
11. Explain the term selection. Elaborate on the process of recruitment and selection.
12. What causes stress for an employee in a dynamic work environment? Explain how it can be managed better in work space.

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