

**STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086**  
**(For candidates admitted during the academic year 2019-20 and thereafter)**

**COURSE CODE: 19AF/ME/OP45**

**B.Com. DEGREE EXAMINATION – APRIL 2023**  
**ACCOUNTING & FINANCE**  
**SIXTH SEMESTER**

**COURSE : MAJOR ELECTIVE**  
**COURSE TITLE : ORGANISATION AND PEOPLE MANAGEMENT**  
**TIME : 3 HOURS** **MAX. MARKS: 100**

**SECTION - A**

**Answer ALL the questions:** **(10 x 2 = 20)**

1. What is Organisational Behaviour?
2. Give the meaning of Personality.
3. What is meant by Group Dynamics?
4. What are Incentives?
5. State the meaning of Career Planning.
6. What is Individual Behaviour?
7. Write a note on Organisational Change.
8. What is Power?
9. State two differences between Wage and Salary.
10. List out the benefits of Collective Bargaining.

**SECTION - B**

**Answer any FIVE questions:** **(5 x 8 = 40)**

11. What are the challenges of Organisational Behaviour?
12. Write a note on Values and Attitudes.
13. Enumerate the impact of Organisational Culture.
14. Write about the Characteristics of a Group.
15. What are the benefits of Performance Appraisal?
16. Elucidate the impact of Grievance Redressal.
17. What are the reasons for Stress?

**SECTION - C**

**Answer any TWO questions:** **(2 x 20 = 40)**

18. Explain the factors influencing Perceptions and Emotions.
19. Describe the ways of handling Organisational Politics.
20. Elaborate on the significance of Wage and Salary administration.
21. How to manage Diversity at Workplace? Explain.

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