STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI $-600\,086$ (For Candidates admitted during the academic year 2019-2020 & thereafter)

SUBJECT CODE: 19PY/ME/OP45

B.Sc.. DEGREE EXAMINATION, APRIL 2023 PSYCHOLOGY SIXTH SEMESTER

COURSE : MAJOR - ELECTIVE

PAPER: ORGANISATIONAL PSYCHOLOGY

TIME : 3 HOURS MAX. MARKS: 100

SECTION - A

ANSWER ALL QUESTIONS IN ABOUT 50 WORDS EACH: (10 X3 = 30)

1. Define Organization and organisational structure.

- 2. Define Organisational culture.
- 3. Why do employees resist change?
- 4. Enlist the purpose of job analysis.
- 5. Define training.
- 6. Define Performance appraisal.
- 7. State the effects of job satisfaction.
- 8. Who is a transformational leader?
- 9. What is group norms? Give an example.
- 10. Define group cohesiveness.

SECTION - B

ANSWER ANY FIVE QUESTIONS IN ABOUT 250 WORDS EACH: (5 X 8= 40)

- 11. Discuss the relevance of psychology in organisation.
- 12. What factors paved way for development of organisational psychology?
- 13. Describe how an ethical and customer responsive culture can be created and sustained.
- 14. Explain the need for on-the job and off-the-job training methods.
- 15. Discuss the use of psychological tests in selecting employees.
- 16. What are the antecedents of job satisfaction?
- 17. Explain the different styles of leadership.
- 18. What factors have to be considered while developing work teams?

SECTION - C

ANSWER ANY TWO QUESTIONS IN ABOUT 1000 WORDS EACH: (2 X 15= 30)

- 19. Elucidate on the challenges for organisational psychology in the post covid era.
- 20. Describe the different methods of performance appraisal.
- 21. Explain contemporary theories of motivation
- 22. Evaluate the various theories of leadership.
