

SUBJECT CODE : 20HR/PC/EW34

M.A. DEGREE EXAMINATION, NOVEMBER 2022
HUMAN RESOURCE MANAGEMENT
THIRD SEMESTER

COURSE : CORE
PAPER : EMPLOYEE WELFARE AND INDUSTRIAL RELATIONS
TIME : 3 HOURS **MAX.MARKS: 100**

SECTION - A

ANSWER ALL QUESTIONS. EACH ANSWER SHOULD NOT EXCEED

50 WORDS:

(10 x 2 = 20)

1. Define Employee Relations.
2. Who is eligible to get compensation under ESI Act, 1948 and Employees Compensation Act, 1923?
3. Define Psychological Contract.
4. List the laws pertaining to safety of employees.
5. When will an employee be terminated from employment?
6. Mention the needs of Organisational Communication.
7. What are the ethics in Internal Communication?
8. List down the challenges in Employee Engagement.
9. Define Collective Bargaining
10. What are the objectives of Industrial Relations?

SECTION - B

ANSWER ANY FOUR QUESTIONS. EACH ANSWER SHOULD NOT EXCEED 600 WORDS:

(4 x 10 = 40)

11. What are the challenges faced in the relationship between Employee and Employer?
12. Write about Workplace Social Media Platforms.
13. List down and explain the employee engagement strategies.
14. What do you mean by Employee Volunteer Program?
15. Illustrate on the role of trade unions and Labour Association.
16. Write about the types and forms of dispute.

SECTION - C

ANSWER ANY TWO QUESTIONS. EACH ANSWER SHOULD NOT EXCEED 1200 WORDS:

(2 x 20 = 40)

17. Briefly discuss on Employee Involvement and Participation.
18. Explain the causes, symptoms and treatment for Employee Burnout.
19. Briefly explain the tools used in Internal Communication.
20. Explain the objective, structure and function of ILO.
