

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086.
(For candidates admitted during the academic year 2019– 2020 and thereafter)

SUBJECT CODE: 19BA/MC/PM54

B.B.A. DEGREE EXAMINATION NOVEMBER 2022
BUSINESS ADMINISTRATION
FIFTH SEMESTER

COURSE : MAJOR – CORE
PAPER : PERFORMANCE MANAGEMENT
TIME : 3 HOURS

MAX. MARKS: 100

SECTION – A

ANSWER ALL QUESTIONS:

(10 x 2 = 20)

1. What is Performance planning?
2. What do you mean by key performance area?
3. Write a note on self appraisal.
4. Give the meaning of performance execution.
5. What do you mean by performance appraisal?
6. Mention the different rating scales.
7. What is performance review discussion?
8. Explain the term MBO.
9. What is performance appraisal report?
10. Explain the need for performance appraisal.

SECTION – B

ANSWER ANY FIVE QUESTIONS:

(5 x 8 = 40)

11. Explain the importance of performance planning.
12. Write a detailed note on SMART objectives.
13. Enumerate the methods of self appraisal.
14. Explain the process of performance execution.
15. Discuss the characteristics of performance evaluation form.
16. What are the conditions for effective Performance review discussion.
17. Describe the features of performance appraisal report.

SECTION – C

ANSWER ANY TWO QUESTIONS:

(2 x 20 = 40)

18. Describe the objectives of Performance review discussion.
19. Discuss the objectives and advantages of self appraisal.
20. Explain the various methods of performance appraisal.
21. Examine the reasons for failure of performance appraisal.
