

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI 600 086
(For candidates admitted during the academic year 2019– 2020 and thereafter)

SUBJECT CODE: 19VT/VM/HR56
B.Voc. DEGREE EXAMINATION, NOVEMBER 2022
TOURISM AND HOSPITALITY

FIFTH SEMESTER

COURSE : MAJOR - CORE
PAPER : HUMAN RESOURCE MANAGEMENT
TIME : 3 HOURS **MAX.MARKS :100**

SECTION – A

I. ANSWER ALL THE QUESTIONS IN 30 WORDS EACH. (10X3=30)

1. Compensation Management.
2. State the importance of Interviews.
3. What is on the job training?
4. What are the main sources of Recruitment?
5. State the essentials of selection procedure.
6. Job Analysis.
7. Induction.
8. What is employee Retention?
9. Performance Appraisal.
10. What are the methods of Training?

SECTION – B

II. ANSWER ANY FIVE QUESTIONS IN 300 WORDS EACH. (5X8=40)

11. Explain the functions of Human Resource Management.
12. Describe the merits and demerits of Interview system.
13. Mention the steps in Training Process.
14. State the uses of Performance Appraisal.
15. Explain the functions of Personnel manager.
16. Discuss the strategies of Employee Retention.
17. Explain the functions of Compensation Management.
18. Discuss the Modern Techniques of Recruitment.

SECTION – C

III. ANSWER ALL THE QUESTIONS IN 1000 WORDS EACH. (3X10=30)

19. a). Examine the scope of Human Resource Management.
(OR)

b). Describe the Principles of Wage Administration.

20. a) Describe the importance of Industrial Health.
(OR)

b) Write about the types of Human Resource Training.

21. a) Explain the sources of Recruitment.
(OR)

b) Differentiate the job description and job specification.
