

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086.
(For candidates admitted during the academic year 2019-2020 and thereafter)

COURSE CODE: 19CM/PE/HR23

M.A. / M.Sc. DEGREE EXAMINATION- APRIL 2022
SECOND SEMESTER

COURSE : ELECTIVE
COURSE TITLE : HUMAN RESOURCE MANAGEMENT
TIME : 3 HOURS **MAX. MARKS: 100**

SECTION - A

Answer any Six questions

(6 x 10 = 60)

1. Discuss the objectives and importance of Human Resource Planning
2. Explain the various methods of training provided to employees in an I.T organization
3. What are the causes of stress in an organization? Elucidate the measures to manage stress at different levels.
4. Explain the Process of Controlling.
5. Discuss the meaning, role and types of organizational culture
6. Why is job analysis important in Human Resource Management? Describe the components of Job Analysis.
7. State the steps involved in the process of negotiation.
8. Outline the stages in the process of employee selection.

SECTION – B

Answer any Two Questions

(2 x 20 = 40)

9. Analyze the levels of conflicts in an organization. Also suggest suitable conflict resolution strategies .
10. What is Performance Appraisal Elaborate the various methods of evaluation adopted by firms.
11. Discuss the various sources of Recruitment in detail..
12. ” One of the few things of real permanence in the world is change.” Explain this statement and show why organizations bring changes in their operations over a period of time.
