STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086. COURSE CODE: 19BA/MC/LT53 B.B.A DEGREE EXAMINATION – NOVEMBER 2021 BUSINESS ADMINISTRATION

COURSE : MAJOR – CORE

- PAPER : LEADERSHIP AND TEAM MANAGEMENT
- TIME : 3 HOURS

SECTION – A

Answer all the questions:

- 1. Why the leader is inquisitive? Explain its reason.
- 2. Differentiate between Democratic Leadership and Autocratic Leadership.
- 3. State all the behaviour of Indifferent Leaders.
- 4. Write down the purpose of creating teams.
- 5. Give an example for the Empowerment factor in Team Building.
- 6. How will the leader resolves conflicts?
- 7. Write a short note on Team Management.

SECTION – B

Answer any TWO questions:

- 8. (a) Draw and explain the Hackman's model. (8 Marks)
 - (b) Discuss the T7 model of Team Effectiveness along with its diagram. (8 Marks)
- 9. (a) Briefly explain the Functional Theory of Leadership. (8 Marks)(b) List and elaborate the types of Behavioral Leadership. (8 Marks)
- 10. (a) Explain the various approaches of Leadership. (8 Marks)(b) Write the attributes and characteristics of a Leader. (8 Marks)

SECTION – C

Answer any ONE question:

- 11. (a) State and explain the Principles in Team Building. (15 Marks)
 - (b) Discuss the Tuckman's Team Development Model along with its advantages and disadvantages. (15 Marks)
 - (c) Differentiate between Team Building and Team Development. (10 Marks)
- 12. (a) Elucidate the Responsibilities of Team Leader. (15 Marks)
 - (b) Explain the Process of Team Management. (15 Marks)
 - (c) Discuss the Crucial Management Skills which is needed for a manager. (10 Marks)

MAX. MARKS: 100

 $(2 \times 16 = 32)$

 $(1 \times 40 = 40)$

 $(7 \times 4 = 28)$