

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086.

COURSE CODE: 19CM/PC/OB14

M.COM DEGREE EXAMINATION – NOVEMBER 2021

COMMERCE – SHIFT II

COURSE : MAJOR – CORE

PAPER : ORGANISATIONAL THEORY AND BEHAVIOUR

TIME : 3 HOURS

MAX. MARKS: 100

SECTION – A

Answer any THREE questions:

(3x20 =60)

1. a) What is Organisational Behaviour? What is need for studying Organisational Behaviour?
b) Explain its nature, Scope and Importance.
2. “Job stress can have physiological, psychological and behavioural effects”. Explain.
3. Discuss the Big Five Personality Traits.
4. Compare and Contrast Maslow's need hierarchy theory with Herzberg's two factor theory of Motivation.

SECTION – B

Answer any ONE question:

(1 x 40 = 40).

5. a) “That you and I agree on what we see suggests we have similar backgrounds and experiences.” Do you agree or disagree? Discuss.
b) Define perception and discuss the process involved in perception.
6. a) Elucidate the various stages of Group Development
b) “Both Formal and Informal groups are necessary for the group activity just as two blades are essential to make a pair of scissors workable”. Comment on this statement.