

**STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086.**  
**(For candidates admitted during the academic year 2015-2016 and thereafter)**  
**SUBJECT CODE: 15CM/ME/OB55**  
**B.Com DEGREE END SEMSTER EXAMINATION APRIL 2021**  
**COMMERCE**  
**SIXTH SEMESTER**

**COURSE : MAJOR ELECTIVE**  
**PAPER : ORGANISATIONAL BEHAVIOUR**  
**TIME : 90 MINUTES**

**MAX. MARKS: 50**

**Section A**

**Answer All Questions**

**(7 X 2 = 14)**

1. Define Organisational Behaviour.
2. What is meant by group dynamics?
3. Define Perception.
4. Enumerate the process involved in the Conflict.
5. Write a note on Cognitive restructuring.
6. Bring out any four differences between formal and informal organisation.
7. What is 'Synergy' in teamwork?

**Section B**

**Answer Any Two Questions**

**(2 X 8 = 16)**

8. Explain the contributions of various disciplines to organisational behaviour.
9. What is a team? Explain in detail about the process involved in team building.
10. Define Organisational Culture. Briefly explain how the culture can be created and sustained in the organisation.

**Section C**

**Answer Any One Question**

**(1 X 20 = 20)**

11. What is stress? Explain the nature and causes of stress.
12. Explain the various factors that influence individual behaviour.

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