

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 86
(For candidates admitted from the academic year 2008 – 2009 & thereafter)
SUBJECT CODE: SC/ME/OD64

B.A. DEGREE EXAMINATION, APRIL 2012
BRANCH III – SOCIOLOGY
SIXTH SEMESTER

COURSE : MAJOR – ELECTIVE

PAPER : ORGANIZATIONAL DEVELOPMENT

TIME : 3 HOURS

MAX. MARKS: 100

SECTION – A

ANSWER ALL QUESTIONS. EACH ANSWER NOT TO EXCEED 50

WORDS:

(10 X 2 = 20)

1. Define change.
2. What is sensitivity training?
3. Distinguish between values and assumptions.
4. What is communication?
5. List out the different types of power.
6. What is transactional analysis?
7. Explain the term intervention.
8. What is organizational development?
9. List out the benefits of informal communication.
10. State the goals of OD.

SECTION – B

ANSWER ANY FIVE QUESTIONS. EACH ANSWER NOT TO EXCEED 300

WORDS:

(5 X 8 = 40)

11. Write a note on the different types of communication symbols.
12. Explain the important features of a system.
13. Examine the need for organizational development.
14. Briefly explain the various career anchors.
15. Examine the various approaches to team building.
16. Discuss Kurt Lewis model of change.
17. Explain the objectives of sensitivity training.
18. Bring out the strengths of organizational development.

SECTION – C

ANSWER ANY TWO QUESTIONS. EACH ANSWER NOT TO EXCEED 1200

WORDS:

(2 X 20 = 40)

19. Explain the various characteristics of organizational development.
20. Analyze in detail the process maintenance component of an organization.
21. Examine in detail the two way communication process.
22. Explain the various applications of transactional analysis in organizational development.
