STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI 600 086 (For candidates admitted during the academic year 2018– 2019) COURSE CODE: 18CE/ME/AB55

B.A. DEGREE: ENGLISH AND COMMUNICATION SKILLS END SEMESTER EXAMINATION, APRIL 2021 SIXTH SEMESTER

COURSE: MAJOR ELECTIVE TIME: 1 ½ HOURS PAPER: ADVANCED BUSINESS WRITING MAX. MARKS: 50

SECTION A

I. Answer any two of the following.

(2x15=30)

- 1. You are a young entrepreneur who wishes to start a new store selling fashion accessories and stationery items. Write a letter to your bank requesting a loan of Rs. 2,50,000. Assure them of prompt repayment.
- 2. Draft a notice informing the employees of your firm about the salient features of the medical reimbursement scheme adopted by the Board of Directors.
- 3. You are the HR Manager of Carlton Pvt Ltd. Write a memo to all the members of your organisation informing them that, in a bid to increase employee productivity and efficiency, social networking sites will be blocked during working hours with effect from 1 May 2021.
- 4. Draft a job application letter for the given advertisement:

We are Hiring!

Wanted fresh graduates for the post of Customer Relationship Officer with expertise in the field of communication for a leading enterprise.

Interested candidates can apply within a week giving particulars of qualification and salary expectations to

The General Manager, Global Networks, 25, Ashok Nagar, Chennai-47.

SECTION B

II. Answer any one of the following.

(1x20=20)

- 5. Imagine that you are the Sales Manager of a mobile phone company and you are requested by the management to give a report about the sales and business profits along with suggestions to improve sales of the products. Draft a sales report.
- 6. Hindustan Pvt. Ltd. manufactures laptops and computer peripherals. As the Senior Production Control Manager of the company draft a production report for the first quarter of the financial year.