

**STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086.**  
**(For candidates admitted during the academic year 2015-16 and thereafter)**

**SUBJECT CODE: 15CM/ME/OB55**

**B.Com. DEGREE EXAMINATION SEPTEMBER 2020**

**COMMERCE**

**SIXTH SEMESTER**

**COURSE : MAJOR – ELECTIVE**

**PAPER : ORGANISATIONAL BEHAVIOUR**

**TIME : 90 MINUTES**

**MAX. MARKS: 50**

**Section-A**

**Answer all the Questions**

**(7X2=14)**

1. Define Organizational Behavior.
2. Differentiate between Intra – personal and Inter – personal behavior.
3. What do you mean by Delphi Technique?
4. Give a basic framework of Big Five Model.
5. Give a short note on Cognitive Dissonance Theory
6. List the types of Cliques in Informal Groups.
7. What is Johari Window?.

**Section-B**

**Answer any Two Questions**

**(2X8=16)**

8. How are Attitudes formed? Explain.
9. What is Group Cohesiveness? How are decision made in groups?
10. Elucidate the Levels of Conflict.

**Section-C**

**Answer any One Question**

**(1 X20=20)**

11. Define Stress. Explain the Sources of Stress and the mechanism for managing the stress.
12. What are the steps for effective Team Building? Explain in detail.

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