

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI 600 086
(For candidates admitted during the academic year 2004-05 & thereafter)
SUBJECT CODE: SC/MO/OB54

B. A. DEGREE EXAMINATION, NOVEMBER 2009
BRANCH III – SOCIOLOGY
FIFTH SEMESTER

COURSE : MAJOR – OPTIONAL
PAPER : ORGANISATIONAL BEHAVIOUR
TIME : 3 HOURS MAX.MARKS:100

SECTION – A

ANSWER ALL QUESTIONS. EACH ANSWER NOT TO EXCEED 50 WORDS. (10X2=20)

1. Define Organizational behaviour.
2. What is 'hygiene' factor?
3. Define group cohesiveness.
4. Define leadership.
5. What is autocratic model?
6. Classify organization according to Talcott Parson.
7. What is ERG theory?
8. Define needs and drive.
9. Explain Managerial Grid.
10. Explain fact premise and value premises.

SECTION – B

ANSWER ANY FIVE QUESTIONS. EACH ANSWER NOT TO EXCEED 250 WORDS. (5X8=40)

11. All organizations are goal-seeking that is they exist for the purpose of the efficient achievement of some goals – Comment.
12. Explain Hawthorne experiment.
13. Explain Equity theory of work motivation.
14. Explain the factors that explain group cohesiveness.
15. Explain the types of leadership styles with reference to theory X and theory Y.
16. Distinguish between formal and informal group.
17. Explain characteristics of group norms.
18. Explain Trait theory of leadership.

SECTION – C

ANSWER ANY TWO QUESTIONS. EACH ANSWER NOT TO EXCEED 1000 WORDS. (2X20=40)

19. Explain what is meant by hierarchical nature of needs? Discuss with suitable example.
20. Discuss the nature and scope of Organizational Behaviour.
21. What are the models of organizational behaviour?
22. Explain the Fielder's contingency model and Blanchard's situational leadership model.
