

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086.
(For candidates admitted during the academic year 2019 – 2020)

SUBJECT CODE: 19CM/PC/OB14

M.Com. DEGREE EXAMINATION NOVEMBER 2019
COMMERCE
FIRST SEMESTER

COURSE : MAJOR CORE
PAPER : ORGANISATIONAL THEORY AND BEHAVIOUR
TIME : 3 HOURS **MAX. MARKS: 100**

SECTION – A

ANSWER ANY SIX QUESTIONS: (6 x 10 = 60)

1. Explain the concept and nature of organizational behaviour.
2. Discuss the factors influencing learning.
3. Explain the factors influencing individual behavior.
4. Describe the various stages involved in the process of perception.
5. What are the various stages of group development?
6. Discuss the process of conflict. How will you manage conflict in an organization?
7. Explain the factors influencing formation of attitude.
8. Describe the process of organizational development.

SECTION – B

ANSWER ANY TWO QUESTIONS: (2 x 20 = 40)

9. Describe the concept and determinants of organizational change.
10. Explain the various determinant factors of personality.
11. Critically examine the Maslow's Theory and McClelland's Theory of motivation.
12. Explain the causes and consequences of stress.
