

**STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086.**  
**(For candidates admitted during the academic year 2015 – 2016 and thereafter)**

**SUBJECT CODE: 15CM/PE/OB14**

**M.Com. DEGREE EXAMINATION NOVEMBER 2019**  
**COMMERCE**  
**THIRD SEMESTER**

**COURSE : ELECTIVE**  
**PAPER : ORGANISATIONAL THEORY AND BEHAVIOUR**  
**TIME : 3 HOURS** **MAX. MARKS: 100**

**SECTION – A**

**ANSWER ANY SIX QUESTIONS. (6 x 10 = 60)**

1. What is organizational behavior? Explain its scope.
2. Define personality. Explain the types of personality.
- 3, What are the factors influencing perception? Explain.
- 4, Explain the types of group behavior.
5. Discuss the concept of work life balance.
6. Write a detailed note on organizational development.
- 7, Define organizational culture what are its types?
- 8, Explain the process of team building.

**SECTION – B**

**ANSWER ANY TWO QUESTIONS. (2 x 20 = 40)**

9. Explain the challenges and opportunities of organizational behavior.
10. What is stress? Explain the nature and causes of stress.
11. Define conflict Discuss the ways of managing conflict.
- 12 What is organizational change? Explain its types.

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