STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086. (For candidates admitted during the academic year 2015 – 2016 and thereafter)

SUBJECT CODE: 15CM/MC/HR55

B.Com. / B.Com. (C.S) DEGREE EXAMINATION NOVEMBER 2019 COMMERCE CORPORATE SECRETARYSHIP FIFTH SEMESTER

COURSE: MAJOR – CORE

PAPER : HUMAN RESOURCE MANAGEMENT

TIME : 3 HOURS MAX. MARKS: 100

SECTION - A

ANSWER ALL QUESTIONS:

 $(10 \times 2 = 20)$

- 1. Define Human Resource Management.
- 2. What is Job Description?
- 3. Define Recruitment.
- 4. What is Job Specification?
- 5. What is Vestibule Training?
- 6. Define Motivation.
- 7. What are Incentives?
- 8. Write a short note on BARS.
- 9. What is Leadership?
- 10. What are Fringe Benefits?

SECTION - B

ANSWER ANY FIVE QUESTIONS:

 $(5 \times 8 = 40)$

- 11. State the objectives of Human Resource Management.
- 12. Explain the various external sources of recruitment.
- 13. Define Selection. Explain the process of selection.
- 14. What are the objectives of orientation?
- 15. Explain Abraham Maslow's Theory of Motivation.
- 16. What is compensation? Explain the different types of compensation given to employees.
- 17. Explain the six traits in trait theory of leadership.

SECTION - C

ANSWER ANY TWO QUESTIONS:

 $(2 \times 20 = 40)$

- 18. Explain the Functions of Human Resource Management.
- 19. Define human resource planning and explain the various steps in the human resource planning process.
- 20. Discuss the methods of Performance Appraisal.
- 21. Explain the different styles of leadership on Blake and Mouton's Leadership grid.
